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Learning to Manage Conflict

"To me one of the most striking things about actual mediation was how much it resembled the role plays from the courses. I would never have expected them to mirror each other so strongly, right down to the words participants used. It not only impressed upon me the effectiveness of the training provided by Core, but also showed the universality of human reactions to conflict, confirming for me the relevance of this training to all aspects of life."

Core's mediation courses are highly regarded and led by an internationally recognised team of coaches and mediators.

They attract decision makers, managers, professional advisors and negotiators from commerce, the public sector and the professions and from a variety of backgrounds and countries.

Participants learn how to deal effectively and quickly with differences and disputes in a variety of settings, from the boardroom to the workplace to litigation. Skills development is only part of the courses' success. People value the encouragement and opportunity to think differently and to learn in a collegiate environment – as these comments show:

"...excellent course – entertainingly presented with high quality trainers. ...has given me more cause for thought than most other courses I have attended..."

"...exhilarating, extremely hard work and most thought provoking. ...far more useful as it concentrated very much on my development as well as giving me the opportunity of benefiting from others' experiences"

The courses offer specialist coaching throughout, with a high participant: coach ratio and one-to-one video feedback. They demand commitment and hard work from participants but that brings its own rewards:

"...possibly the most challenging course I have ever attended."

Join us for four days of thinking differently:
next course 26-29 March 2007.
For information contact lisa.garrow@core-solutions.com or 0131 221 2520

