

Forum Presenters

Bill Marsh



Bill is ranked by Chambers UK Guide to the Legal Profession among the top 8 commercial mediators in the UK, having practiced full-time in the field since 1991. He is founder and director of Conflict Management International, a leading dispute resolution consulting firm. Bill's experience includes acting as Chairman of the Inter-Governmental Mediation Conference, mediation adviser to the Governments of the UK, Russia, Romania, Bulgaria and Slovakia, adviser to the European Commission on the development of mediation in the EU, representing the UK at UN negotiations on international mediation law and advising the UK Financial Services Authority on a ground-breaking mediation scheme. He is a former executive director of CEDR (1991-2002), a Lead Trainer on CEDR Training Faculty and author of *The ADR Practice Guide: Commercial Dispute Resolution*.

John Clark



John is an experienced negotiator and mediator. He divides his time between mediating, advising on large commercial litigation negotiations and teaching negotiation and mediation skills. His career began in management consultancy with McKinsey & Co. Since then, he has advised the boards of many blue chip companies and the most senior levels of government on issues of strategy and economics. As well as an MBA, he holds a PhD in Game theory, the branch of economics which examines interactive decision problems. He has taught aspects of negotiation analysis at London Business School and Oxford University.

David Fraser



David is a company director with PLC, SME and private equity experience, with a background in systems engineering and project management with BAE Systems (as programme director for the Type 45 destroyer project) and Thales. More recently, he has been involved in early stage technology ventures giving investment and management support, and now as an independent director, mediator and consultant. His career has taught him the over-riding importance of relationships with people, both internally within an organization, and externally, in business development and corporate strategy. David has focused in recent years on studying the essential skills of business relationships and helping people transform their effectiveness in dealings with others in commerce and the workplace.

Graeme Colquhoun



Graeme qualified as a lawyer in 1997 and has worked in large law firms in England and Scotland, mainly in commercial law and competition law. As Head of UK legal since March 2006 for the UK business of S&N – which brews Foster's, Kronenbourg, Strongbow, John Smith's and many other brands – Graeme has to adopt a pragmatic and practical approach to legal issues in a dynamic FMCG environment. Graeme is an accredited university lecturer and acted as Consulting Editor to a book aimed at high growth companies published by Sweet & Maxwell in 2003. He has written various legal articles for publications including *The Times*, *The Scotsman*, *The Herald*, *CA Magazine*, *LES Magazine* and *The Sunday Herald*.

John Sturrock



John is the founder and Chief Executive of the Core Solutions Group. He has pioneered innovation in the Scottish legal world over a number of years, as the first Director of Training and Education in the Faculty of Advocates from 1994 to 2002, where he designed and led the Scottish Bar's award-winning advocacy skills programme, as a proponent of high quality modern skills training in universities and the profession and joint author of a report on the future of the LLB degree, as a member of the Judicial Studies Committee, with responsibility for judicial training, and now through Core Mediation, the leading Scottish provider of mediation services. John is described in Chambers UK Guide to the Legal Profession as "the foremost mediator in Scotland". He became a Queen's Counsel in 1999, is a Visiting Professor at Strathclyde University and received the Specialist of the Year award at the inaugural Scottish Legal Awards in 2003.

Miryana Nestic



Miryana is a mediator and dispute management consultant based in London, having spent a number of years in the field of banking dispute resolution, with Allen & Overy, followed by the Barclays Banking Group. She has consulted on ADR projects and corporate conflict management throughout Australasia, the Middle East, Africa, America and Europe. She is a member of the CPR Institute's European Advisory Committee and is co-author of "Mediation – Principles Process Practice" published by Butterworths in the UK. Miryana also trains and assesses mediators across Europe; advises on mediator standards and competencies; and is used by various industry bodies to quality assure their mediators. She speaks widely on ADR topics internationally and is Visiting Professor of ADR at Nottingham Law School.

Pamela Lyall



Pamela is Director of Mediation Services at Core Solutions and is one of Scotland's most experienced mediators, working in a broad spectrum of commercial and other disputes, including professional negligence, property, insurance and senior management. She is also an experienced leader of Core's mediator training courses and manages many of Core's mediations. She was formerly a litigation partner and Head of Insurance Litigation at the law firm of Dundas & Wilson. She had over 18 years experience in private practice, dealing with a broad range of personal injury cases, professional indemnity claims and insurance contract disputes. She qualified as a solicitor-advocate in 1996.

Elizabeth Rivers



Elizabeth was a commercial litigation lawyer with Eversheds in London for 10 years. One of the first in the UK to become an accredited mediator, she has been mediating for 14 years, specialising in organisational and employment disputes. She has also worked on environmental and sustainability issues, and is part of a network which is looking at the radical redesign of environmental law. Her current focus is on using advanced creativity techniques to address the challenge of creating a truly sustainable society.