

Mediation Skills Training

26 – 29 September 2006

CPD 28 hours minimum

Mediator Assessment

8 – 10 November 2006 (optional)

CPD 20 hours

Core's next mediation course will be led by our internationally recognised team of coaches and leading mediators, drawn from throughout the UK. The course takes place in Edinburgh and is designed to enhance our understanding of how to deal effectively and quickly with differences and disputes in a variety of settings, from the workplace to litigation to commerce. In particular, the course places emphasis on the role of the independent facilitator or mediator.

Early Bird Discount available



Module 1: Dealing with Differences and Disputes Using Mediation

Tuesday 26 to Friday 29 September 2006

- **Who participates?**

In recent courses, participants have come from a variety of backgrounds from throughout Scotland, England, Northern Ireland, the Republic of Ireland and Russia: *local government, corporate, accountancy, the health services, human resources, construction, sport, surveying, engineering, architecture, the legal profession (bar and solicitors) and judiciary, higher education, financial services, housing and the civil service.*

- **Why Core?**

- Specialist coaching in each practical workshop throughout the course
- High participant : coach ratio
- One to one video feedback
- Over 28 hours high level interactive CPD
- More time to learn new approaches
- Value for money

- **What they say**

"The course was one of the best training courses I have ever been on." Denise Loney, Semple Fraser

"Excellent course. Entertainingly presented with high quality trainers. Has given me more cause for thought than most other courses I have attended. I increasingly became convinced over the course that mediation can and does work." Alan McGregor, Cairn Energy

"Quite the best I have been on. I was genuinely very impressed. I can see that the techniques we were being taught were used in the conception and delivery of the course itself." Jim McLean, Burness

"I enjoyed the course, and feel that it was a most useful exercise in general as well as in relation to mediation in particular. I wish to express my appreciation to you and all your colleagues for the excellent way in which you conducted the whole course. You made a learning experience a pleasure!" Donald Campbell, Advocate

*"I found the course exhilarating, extremely hard work and most thought provoking. This course has been far more useful as it concentrated very much on **my** development as well as giving me the opportunity of benefiting from others' experiences"* Anne Muirhead, Price Waterhouse Coopers

Mediator Assessment

Wednesday 8 to Friday 10 November 2006

This module is optional for all those who wish to undergo Core's assessment process for mediators. This involves two formal assessment days preceded by a practice day, successful completion of which will entitle the participant to receive **Core's highly valued Certificate of Competence** in mediation skills.

For fuller details of the course and a registration form, please contact Lisa Garrow (lisa.garrow@core-solutions.com; 0131 221 2520) or visit our website: www.core-solutions.com.